

# **Job Description.**

HORIBA MIRA is a world-class, independent engineering and testing consultancy, operating in multiple locations around the world, to support vehicle manufacturers and their supply chain with cutting-edge engineering and testing expertise.

We offer full-system design, test and integration expertise to automotive, defence, rail and transport industries and also specialise in developing low carbon and autonomous and cooperative driving technologies.

Based on the MIRA Technology Park, we have access to one of the most comprehensive vehicle proving grounds which boasts 93km of test tracks and over 35 world-class test facilities and laboratories. Our facilities, combined with the engineering expertise of our 600 strong team makes MIRA Technology Park Europe 's number one location for transport sector R&D.

The Solutions Leader for NVH and Vehicle Dynamics will report to the Head of Strategic Sales – Vehicle Attributes & Performance, this role will be responsible for the development of global solutions for HORIBA MIRA's NVH & Vehicle Dynamics offering. The focus will be on producing bespoke and compelling propositions for HM's global customer base to achieve/exceed order intake targets. Whilst creating appropriate business/product and services development strategies to achieve long term growth targets.

| Title of Job:                         | Solutions Leader NVH & Vehicle Dynamics  |     |             |  |
|---------------------------------------|--|-----|-------------|--|
| Department:                           | Commercial   |     |             |  |
| Grade:                                | Up to 5  |     |             |  |
| Date Required:                        | ASAP   |     |             |  |
| Salary Range:                         | £40-55K  |     |             |  |
| Number Required:                      | 1  |     |             |  |
| Location:                             | Nuneaton, UK base with Travel as required  |     |             |  |
| Reason for Vacancy:                   | Support of critical business activity for core engineering offering                              |     |             |  |
| Contract Type:                        | Permanent:   | Yes | Contractor: |  |
| Responsible To:                       | Head of Strategic Sales – Vehicle Attributes & Performance                                       |     |             |  |
| Subordinates / Close<br>Liaison with: | Engineering Attribute Teams, Solution Leaders, International Sales team,<br>Strategic Sales team |     |             |  |
| Address Brown and Calleton            |  |     |             |  |

# Main Purpose of Job

## Mission of the role

- Reporting to the Head of Strategic Sales Vehicle Attributes & Performance the role will take responsibility for the HORIBA MIRA Solutions Offering for NVH & Vehicle Dynamics. Delivering our strategy and plan to achieve HM's growth in this specific area of business, whilst having the appreciation of its contribution to the broader company capability and solutions.
- Working closely with the Head of Strategic Sales to meet or exceed the year Order Intake Targets. This will require active engagement with key account managers, strategic and international sales.
- Work collegiately as part of the HORIBA MIRA Commercial Team to contribute to a global integrated, happy & successful commercial function respected by other functions & the wider HORIBA group.



# **Proposal & Order Intake Management:**

- Support in the management of the Order Intake pipeline for opportunities and proposals
  which you have responsibility for. Support the Head of Strategic Sales in ensuring the
  technical team have sufficient orders to deliver revenue budgets. On a weekly basis
  provide line management with an up to date accurate status, forecast and actions to
  progress and secure opportunities.
- Support in the development of larger commercial propositions and manage small single function propositions. Ensure that we provide robust, technical proposals with clear responses to scope and deliverables which can be converted into successful projects aligned to MIRA's engineering capability, processes and procedures. Ensure our offer to customers includes appropriate clarifications, margin, contingency, risk mitigation and negotiation as well as consideration of project cashflow to ensure profitability of the function area.
- Support in ensuring commercial proposals have completed the relevant governance based on the project complexity level, achieving approval sign off at the appropriate level within the organisation.
- Help to identify sales/ commercial opportunities for your area, creating and qualifying leads and nurturing those through to proposals. Focus on increasing the average order size for the discipline through delivering convincing and robust proposals.
- Be a commercial advocate within your capability area, ensuring that you set the tone for commercial standards and procedures that all areas of the business should follow.

#### Strategy:

- Contribute to our product/ function strategies with the buy-in from technical delivery
  groups focussing on relevant industries and target customers. The strategy should
  identify how HORIBA MIRA can grow in the area of NVH and Vehicle Dynamics both
  technically and commercially in the short, medium and longer term.
- Provide customer and market feedback to the technical delivery teams to help in shaping our roadmap and offering, ensuring that we consolidate our reputation within the market as being an innovative and forward-thinking partner.
- Work with your colleagues across the Solutions team to identify synergies and opportunities for integration which will help provide a broader offering to customers, incorporating multiple parts of our business into a coherent holistic offering resulting in higher value proposals.
- Contribute to the broader company knowledge of your product/ function area with information and market intelligence to assist with strategic, capital investment and portfolio decisions.

## **Thought Leadership:**

- With support from the Head of Strategic Sales create a clear value proposition and go to market offering for NVH and Vehicle Dynamics, actively engage with the Marketing team to promote our capabilities and offering through creating and providing technical content to marketing campaigns.
- Represent Horiba Mira in a positive manner, using your position as early engagement
  with customers to build a rapport, understand their problems and tailor solutions/ offer to
  solve their needs. Actively contribute to increasing our customer net promoter score with
  your actions in securing new work with customers.



## **Core Competencies Required:**

- <u>Motivation</u>: Able to communicate the big picture & support sales to close deals and continue to meet the O/I budget.
- Organisation & Planning: Able to visualise, organise, plan and execute the agreed sales/business development plan. Someone who demonstrates efficiency, prioritises and remains focussed.
- <u>Inquisitive and Questioning</u>: Seeks to understand the 'why' and the 'how' as well as the 'what'. Is able to uncover and pinpoint real problems and desires of markets and specific customers and position the business to provide a solution.
- <u>Entrepreneurial:</u> Can identify business opportunities and position the business to bid and win. Includes the personal ability to convert opportunities.
- <u>Communication</u>: Good listening skills lets others speak & seeks to understand their points of view. Speaks and writes clearly and articulately, using case studies and value stories to convince customers of HORIBA MIRA's offering.
- Resilient & Composed: maintains stable performance when faced with heavy work load, high stakes opportunities and multiple stakeholders.

### Core Values Required:

- Drive and Ambition: Possesses a strong willingness to work hard to win, challenges and inspires others, and enjoy the journey.
- Progressive and Empowering: Open minded, encourages everyone to make a contribution with energy and enthusiasm.
- Passionate Team: Exhibits passion and excitement over work; has a can-do attitude.
- Innovative: Works in a flexible and agile way to find smarter solutions to customer's problems. Constantly asks "How can we do this better?"
- Willing to innovate & be adventurous with who we'll conduct business with in the future.

| Essential Qualifications |   | Preferred Qualifications |  |
|--------------------------|---|--------------------------|--|
| •                        | Degree qualified (or equivalent) within |                          |  |
|                          | an appropriate topic e.g. Engineering   |                          |  |

| Essential Experience   | Preferred Experience   |  |
|--|--|--|
| <ul> <li>Typically experienced in an Engineering<br/>Services Provider environment or<br/>Automotive Tier1/2 environment</li> <li>Strong technical knowledge of<br/>engineering attribute management<br/>process</li> <li>Specific NVH and Vehicle Dynamics<br/>knowledge, either from a service<br/>perspective or technical user.</li> </ul> | <ul> <li>Familiarity with sales, business development process approach such as Shipley/performance selling</li> <li>Interest/knowledge in mega trends and impact on the service industry</li> <li>Demonstrable record of sales, business development conversion and growth</li> <li>Strong presentation skills and comfortable presenting to large groups including senior management</li> </ul> |  |



- Ability to build strong long term customer relationships resulting in sales volume growth.
- Implementation of strategy
- Demonstrably strong presentation skills particularly in front of the customer

# **Person Specification**

- An approachable, motivational and inspiration personality
- Appropriate behaviours in line with the HORIBA MIRA Values & Philosophy
- Excellent communication skills
- Excellent presentation skills at senior level both internally and externally.
- The ability to communicate appropriately at all levels within the business and recognise the values of all team members, regardless of level.
- A logical, transparent, fair and equitable approach
- Cultural awareness and International experience
- You want to make a change in this world and in the automotive/mobility sector